



WRAPAROUND SERVICE RESPONSE

Culturally competent services for South Asian children, youth and families

Peel is one of the most culturally diverse regions in the country, and Peel CAS is committed to responding the unique needs of families in our region. We have developed a series of culturally competent service models, in partnership with local community organizations, to ensure that children, youth and families receive service that is anti-racist, anti-oppressive, and respectful of their culture. These services recognize the systemic barriers and oppression racialized youth and families experience and help to address them through cultural sensitivity and enhanced community partnerships.

How does it work?

Peel CAS has collaborated with Indus Community Services to create our collective Saath Wraparound Service Response, which aims to provide a culturally centered approach, with a focus on the unique perspectives and experiences of the South Asian community.

When Peel CAS works together with a family who may benefit from Saath, our teams reach out to Indus to connect with a cultural facilitator, also known as a wraparound worker. This worker has strong connections to the South Asian communities and familiarity with their languages, religions, traditions, and cultural practices. They ensure each family member receives culturally respectful services rooted in a foundation of anti-racism and equality. Together we are wrapping around children, youth and their families as a support system that celebrates diversity.

Client testimonials

"The support of someone from my South Asian community proved to be very beneficial. The worker supported me in Hindi and her kind and sincere words immediately helped to ease my mind."

"The cultural facilitator was like an ally to me, someone who I could lean on when I had to respond to the child protection concerns."

"With the help of the Saath cultural facilitator and the Peel CAS worker, I was able to understand my child's struggle with their identity and help them feel safe."

Saath means *together* in several Indian languages.

What are the benefits?

Saath allows families to receive services that are better suited to their particular situation from providers who understand the unique challenges faced by the South Asian community. The wraparound worker can help the family navigate complex systems and connect them to the service and resources best suited to their needs.

We work with and for families to effectively understand unique family dynamics and provide support services rooted in cultural respect.



What kinds of services are available?

Saath offers a range of culturally-centered services and resources, including:

- Joint visit with a CAS worker and Saath counsellor to ensure the use of South Asian focused best practices
- South Asian parenting and network support
- Facilitating emotional health service support through community partnerships
- Access to employment, housing, education and childcare support



For more information

Ask your CAS worker or contact our Client Service and Support team at 905-363-6131 extension 3045 or MJohn@peelcas.org. Learn more about Saath and our other culturally competent service models at www.peelcas.org. To request this document in another language please contact communications@peelcas.org.

The Saath Wraparound Service Response is a partnership between
Peel Children's Aid Society and Indus Community Services.

Referrals to the Saath Wraparound Service are made through consent from the family.

